



## OFFICE OF INSURANCE AND SAFETY FIRE COMMISSIONER

JOHN W. OXENDINE  
COMMISSIONER OF INSURANCE  
SAFETY FIRE COMMISSIONER  
INDUSTRIAL LOAN  
COMMISSIONER  
COMPTROLLER GENERAL

Seventh Floor, West Tower  
2 Martin Luther King Jr. Dr.  
Atlanta, Georgia 30334  
(404) 656-2056  
[www.gainsurance.org](http://www.gainsurance.org)

### BULLETIN 09-L&H-1

**TO:** ALL LIFE, ACCIDENT & SICKNESS COMPANIES, FRATERNAL, HMOs, PSHCCs, HMDIs, AND HEALTH CARE CORPORATIONS LICENSED TO CONDUCT BUSINESS IN THE STATE OF GEORGIA

**FROM:** JOHN W. OXENDINE  
INSURANCE AND SAFETY FIRE COMMISSIONER

**DATE:** MARCH 3, 2009

**RE:** MANDATORY IMPLEMENTATION OF ELECTRONIC FUNDS TRANSFER (EFT) ON ALL FUTURE SERFF TRANSACTIONS


---

As you are aware, Georgia recently implemented the use of SERFF for Life, Accident & Sickness Companies, Fraternal, HMOs, PSHCCs, HMDIs, and Health Care Corporations rate and/or form filings. To further streamline the filing process, Georgia will now require the submission of all filing fees to be submitted via EFT payments for all SERFF filings. This change will be effective on any SERFF filing submitted on or after May 1, 2009. EFT payments are currently optional and will remain that way until April 30, 2009.

We have seen an increased use of EFT payments already in Georgia. The use of EFT has decreased the lag time for filings being assigned. The implementation of mandatory EFT payments for filing fees will allow for faster review and more efficiency in the filing process.

To sign up for EFT, you may contact the SERFF Marketing Team at [serffmktg@naic.org](mailto:serffmktg@naic.org) or 816.783.8787.

Any questions concerning this Directive should be addressed to the Life and Health Division, 902 West Tower, Floyd Building, #2 Martin Luther King, Jr. Drive, Atlanta, Georgia 30334, (404) 656-2085.

  
\_\_\_\_\_  
JOHN W. OXENDINE  
INSURANCE AND SAFETY FIRE COMMISSIONER  
STATE OF GEORGIA